



## **If you're sold on ZUSDURI™ (mitomycin) for intravesical solution for your patients but not on UroGen Support™, that's about to change**

### **Introducing the UroGen Support Service Warranty**

#### **We Stand Behind Our Words**

If your office receives a positive insurance coverage determination through UroGen Support and reimbursement for a ZUSDURI dose is subsequently denied due to an inaccuracy by UroGen Support in that coverage determination, UroGen will reimburse your office for the acquisition cost of the ZUSDURI dose\*

\* See below for additional rules, terms and conditions

#### **Eligibility Rules**

UroGen will reimburse the ZUSDURI dose acquisition cost (net of rebates, discounts, collected copays, and other payments received for the ZUSDURI dose) to providers who administered a ZUSDURI dose to an adult patient for its FDA-approved indication and meet the following criteria:

- A benefits investigation is completed through UroGen Support prior to patient treatment, with a positive determination of coverage
- The parallel benefits investigation run by your own office prior to ZUSDURI treatment did not provide a negative or conflicting coverage determination
- Reimbursement for the ZUSDURI dose has been denied in full by the payer
- Subsequent appeals and investigation verifies the inaccuracy/error by UroGen Support in its coverage determination
- Timely compliance with the Service Warranty Process

#### **Service Warranty Process**

Your office submits to UroGen Support a complete and accurate Patient Enrollment Form (PEF) including patient insurance information and obtains a positive coverage determination for the patient from UroGen support in advance of treatment with ZUSDURI for its FDA-approved indication



Your office relies on positive coverage determination by UroGen Support and orders ZUSDURI from UroGen's authorized specialty distributors

The product is administered to a patient and your office bills for reimbursement for the cost of ZUSDURI. If the claim for reimbursement for the cost of ZUSDURI is denied, your office submits a first appeal after requesting and receiving prior support from UroGen Support and UroGen representatives with such first appeal

If the first appeal is denied, your office submits a second appeal after requesting and receiving prior support from UroGen Support and UroGen representatives with such second appeal

If the second appeal is denied, UroGen will reimburse the full ZUSDURI acquisition cost (net of rebates, discounts, collected copays, and other payments received for the ZUSDURI dose) based on verification of UroGen's inaccuracy/error in the benefits investigation process

Your office discloses all payments received for the non-reimbursed ZUSDURI dose from any other source of payment including collected patient copays

Your office will refund UroGen should the payer later reverse its decision and reimburse your office for ZUSDURI or should you receive payment for the ZUSDURI dose from any other source of payment

### **Service Warranty Exclusions**

The service warranty does not apply to ZUSDURI doses administered at Ambulatory Surgery/Surgical Centers

The service warranty does not apply to ZUSDURI reimbursement denials caused by inaccurate or incomplete claim submissions

The service warranty does not apply to ZUSDURI reimbursement denials caused by the provider's failure to complete and submit PA forms and/or data as required by payer in advance of ZUSDURI treatment

The service warranty does not apply to non-reimbursement or insufficient reimbursement for a ZUSDURI dose caused by payer errors, a payer's own reversal of a positive coverage determination shared with UroGen Support, payer/provider negotiated contracts, or a payer policy change following the UroGen Support benefits investigation.



Certain payers will not collaborate with or share information with UroGen Support during a benefits investigation, and ZUSDURI reimbursement claims submitted to such payers are therefore excluded from this service warranty.

The Service warranty does not apply to any other non-reimbursed provider service or expense including ZUSDURI pharmacy mixing fees

UroGen does not warrant or guarantee payer reimbursement for the cost of ZUSDURI

The service warranty is not intended as a discount, rebate or price concession for ZUSDURI

Offer void when and where prohibited by law

**Service Warranty Period**

This Service Warranty period shall apply to all claims for ZUSDURI reimbursement submitted to payers prior to April 1, 2026

UroGen reserves the right to modify the Service Warranty period or terminate the Service Warranty at any time within its sole discretion